# Sarah Martinez

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Present Address (until May 2017) 621 Waterbury Lane Buffalo, New York 14221

Permanent Address 211 Gardenview Terrace Sodus, New York 12076

Consumer Behavior

Electronic Commerce

## **OBJECTIVE**

To secure an internship in financial marketing

### **EDUCATION**

Bachelor of Science in Business Administration, 5/17 Concentration: Marketing

State University of New York College at Buffalo Major GPA: 3.6/4.0, Dean's List 4 Semesters

## **RELATED COURSEWORK**

Marketing on the Internet Advertising Concepts and Practices Advertising Campaign Management Marketing Research

MARKETING PROJECT

- Researched the realignment and repositioning of the retirement product line for a community bank
- Created differentiated marketing strategies for each market segment's needs and expectations
- Presented marketing plan to division management team of six professionals

#### **CAMPUS INVOLVEMENT**

President, American Marketing Association

- Coordinate and market all organization activities including membership drives and recruitment events
- Organized the Hertel Avenue Marketing Collaborative, a project to teach small business owners how to collaborate with neighboring businesses to share advertising costs, coordinate events, and launch promotional campaigns
- Won a regional competition for project

Vice-President, Residence Hall Association

• Promoted educational and social programs for first year residents and developed peer mentor program

## **RELATED EXPERIENCE**

#### Cusomer Service Representative, HSBC, Sodus, New York

- Marketed retirement and loan products to customers in person and on the phone
- Investigated and resolved customer concerns and followed up to ensure satisfaction
- Processed deposits, payments, and other transactions daily

## ADDITIONAL EXPERIENCE

<ul><li>Store Front Employee, Tim Horton's, Amherst, New York</li><li>Train and coach new and current employees in all store front positions</li></ul>	1/14-present
Cook, Pizza Hut, Amherst, New York	6/13-1/14

• Awarded Employee of the Month 11/12

## **SKILLS**

Computer: Adobe Photoshop; Microsoft Access, Excel, and PowerPoint, and Word Language: Fluent in Spanish; basic knowledge of French

8/16-present

8/15-5/16

5/16-8/16